Non Availability Statements

MTF Orientation and Training
Cori Hughes
EWRAS/NAS
Training and Implementation

Agenda

- Preparing your facility
- Rules Manager functionality
- NAS originator (HBA) functionality
- Reviewer functionality
- Access to All

Preparing Your Facility

- Notify Commanders
- Identify Users, Roles, and Access
- Distribute Information

Who Gets the Ball?

- Rules Manager
- NAS Originator
- Reviewer
- One Person can be assigned one, two, or all three roles!!

Option 1: Provider Review NAS (Full NAS Functionality)

Provider/Providers

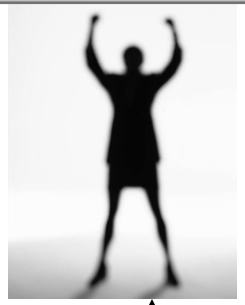
HBA creates NAS in EWRAS. NAS business rules dictate sequential routing to the Commander or up to one/two/three designees. The providers review and recommend approval or disapproval of NAS.

278 Transaction

MCSC

If approved by final reviewer:

- NAS approval # is generated
- 278 transaction auto fwd to MCSC.



MTF HBA

If disapproved:

- No NAS number is generated
- No 278 is sent
- NAS remains on file in EWRAS database

Beneficiary request NAS

Option 1: Sample Spreadsheet

	A	B	C	D	E
1	Rule Name	Major Diagnostic Category	Review Authority	Review Authority (optional)	Final Review Authority
2	Nervous system	Nervous system	NEURO		Commander
3	Eye	Eye	OPT	OPHTH	Commander
4	ENT	Ear, Nose & Throat	ENT		Commander
5	Respiratory	Respiratory System	RESPITORY	MED	Commander
6	Circulatory	Circulatory System	RESPITORY		Commander
7	Digestive	Digestive System	GI	MED	Commander
8	Hepatobiliary System & Pancreas	Hepatobiliary System & Pancreas	HEMO		Commander
9	Musculoskeletal System	Musculoskeletal System & Connective Tissue	ORTHO	SURG	Commander
10	Skin, subcutaneous tissue & breast	Skin, subcutaneous tissue & breast	DERM		Commander
11	Endocrine, nutritional, & metabolic	Endocrine, nutritional, & metabolic diseases	ENDO	SURG	Commander
12	Kidney & Urinary Tract	Kidney & Urinary Tract	UROL	SURG	Commander
13	Male reproductive	Male reproductive system	UROL	SURG	Commander
14	Female reproductive	Female reproductive system	GYN		Commander
15	Pregnancy, childbirth, & the puerperiu	Pregnancy, childbirth, & the puerperium	OB		Commander
16	Normal newborns & other neonates	Normal newborns & other neonates with certain conditions o	PEDS		Commander
17	Blood, blood forming organs, and imm	Blood, blood forming organs, and immunological disorders	HEMO		Commander
18	Myeloproliferative disorders	Myeloproliferative disorders & poorly differentiated neoplasm	FAM PRAC	SURG	Commander
19	Mental diseases	Mental diseases & disorders	PHYCHOL		Commander
20	Alcohol/drug	Alcohol/drug use & Alcohol/drug induced organic disorders	FAM PRAC	SURG	Commander
21	Injuries, poisonings	Injuries, poisonings, & toxic effect of drugs	FAM PRAC	SURG	Commander
22	Burns	Burns	FAM PRAC	SURG	Commander
23	Factors influencing health status	Factors influencing health status & other contacts with healt	FAM PRAC	SURG	Commander
24	Multiple significant trauma	Multiple significant trauma (DRGs 484-487)	FAM PRAC	SURG	Commander
25	Human Immunodeficiency Virus	Human Immunodeficiency Virus Infection (DRGs 488-490)	ID		Commander

Option 2: Continuing with Same NAS Business Process

- HBAs continue same NAS paper business process at site.
- Enter approved NAS in EWRAS vs. DEERS
- Continues to file paper copies of NAS signatures for audit purposes

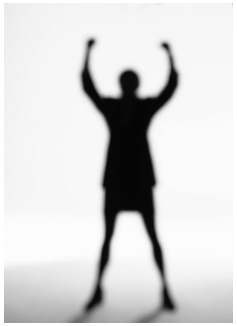
Option 2: Continuing with Same NAS Business Process

Provider/Providers

HBA routes same NAS paper documents requesting signature from MTF Commander or his one/two/three designees

Provider/Providers return NAS paperwork back to HBA. If approved:

- HBA creates NAS in EWRAS
- Goes to review queue - approves NAS
- NAS approval # is generated
- 278 transaction auto fwd to MCSC.
- Files documents with signatures



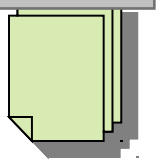
MTF HBA

278 Transaction

MCSC

Beneficiary request NAS

MTF File



If disapproved:

- Files documents with signatures

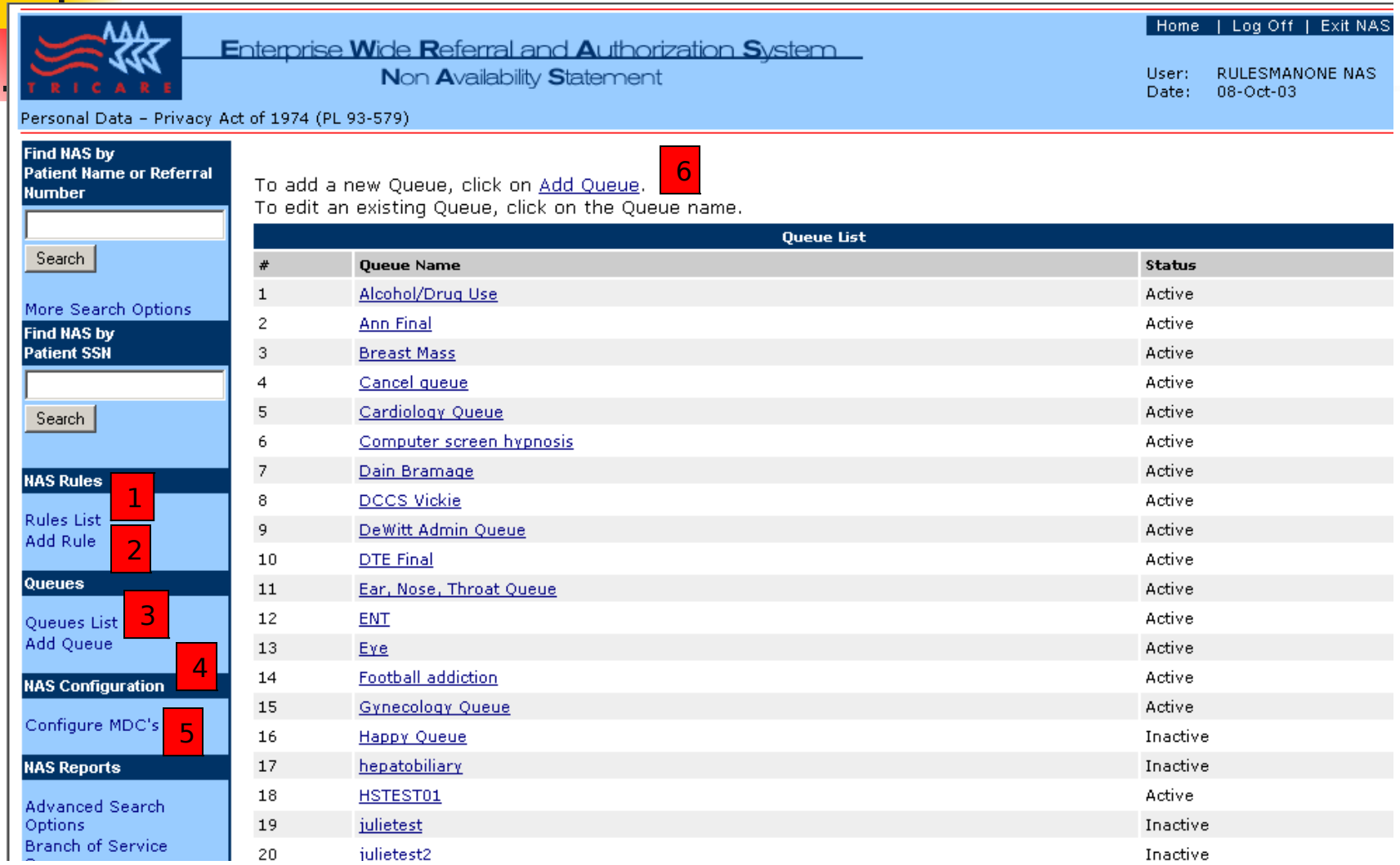
Option 2: Sample Spreadsheet

	A	B	C	D	E	F
1	Rule Name	Description	Major Diagnostic Category	Review Authority	Review Authority (optional)	Final Review Authority
2	HBA		Nervous system			HBA Queue
3	HBA		Eye			HBA Queue
4	HBA		Ear, Nose & Throat			HBA Queue
5	HBA		Respiratory System			HBA Queue
6	HBA		Circulatory System			HBA Queue
7	HBA		Digestive System			HBA Queue
8	HBA		Hepatobiliary System & Pancreas			HBA Queue
9	HBA		Musculoskeletal System & Connective Tissue			HBA Queue
10	HBA		Skin, subcutaneous tissue & breast			HBA Queue
11	HBA		Endocrine, nutritional, & metabolic diseases			HBA Queue
12	HBA		Kidney & Urinary Tract			HBA Queue
13	HBA		Male reproductive system			HBA Queue
14	HBA		Female reproductive system			HBA Queue
15	HBA		Pregnancy, childbirth, & the puerperium			HBA Queue
16	HBA		Normal newborns & other neonates with certain conditions originating in the perinatal period			HBA Queue
17	HBA		Blood, blood forming organs, and immunological disorders			HBA Queue
18	HBA		Myeloproliferative disorders & poorly differentiated neoplasms			HBA Queue
19	HBA		Infectious & parasitic diseases (systemic or unspecified sites)			HBA Queue
20	HBA		Mental diseases & disorders			HBA Queue
21	HBA		Alcohol/drug use & Alcohol/drug induced organic disorders			HBA Queue
22	HBA		Injuries, poisonings, & toxic effect of drugs			HBA Queue
23	HBA		Burns			HBA Queue
24	HBA		Factors influencing health status & other contacts with health services			HBA Queue
25	HBA		Multiple significant trauma (DRGs 484-487)			HBA Queue
26	HBA		Human Immunodeficiency Virus Infection (DRGs 488-490)			HBA Queue
27						

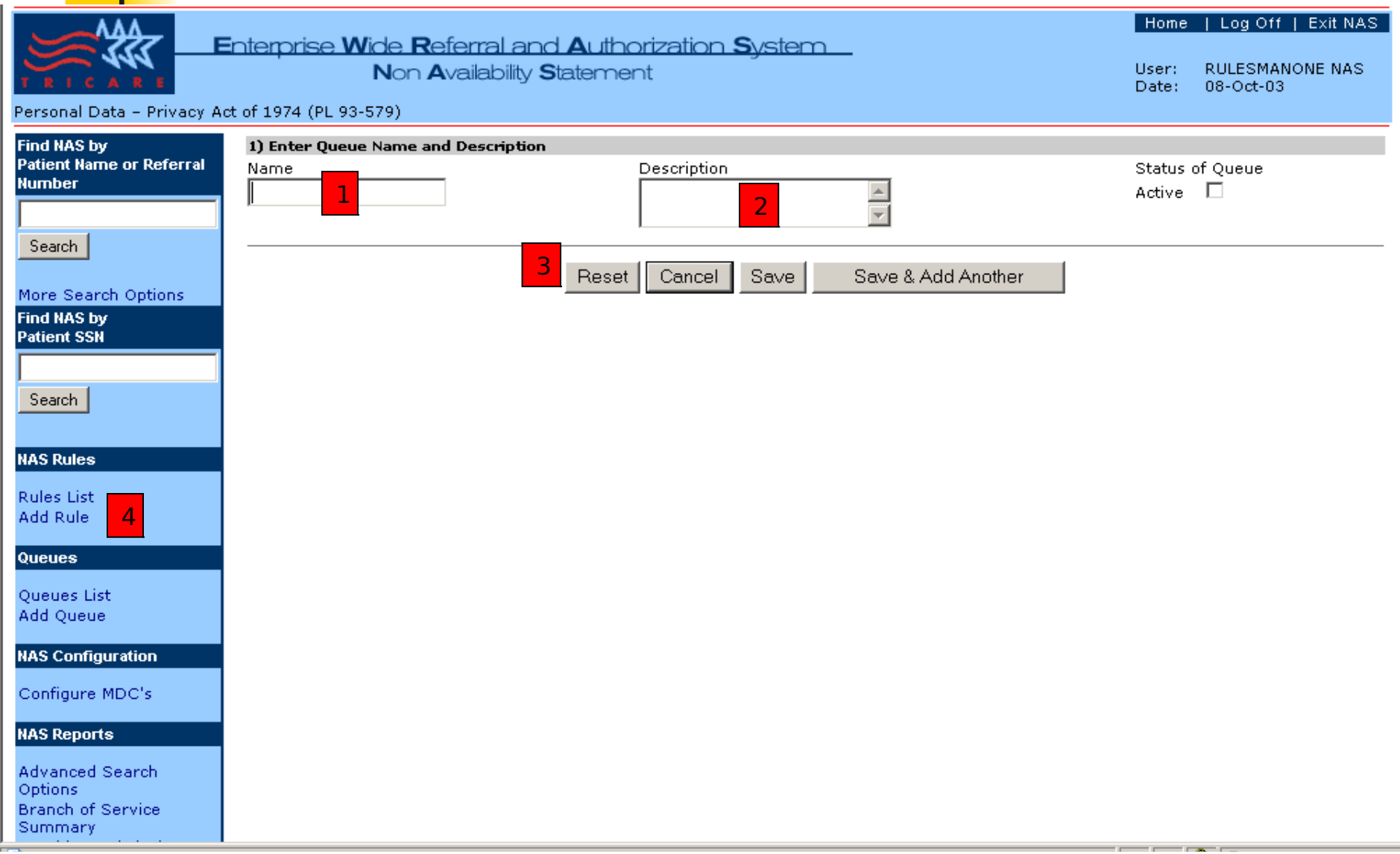
Rules Manager Functions

- Add/Edit Queues
- Add/Edit Rules
- Edit Major Diagnostic Categories (MDC)

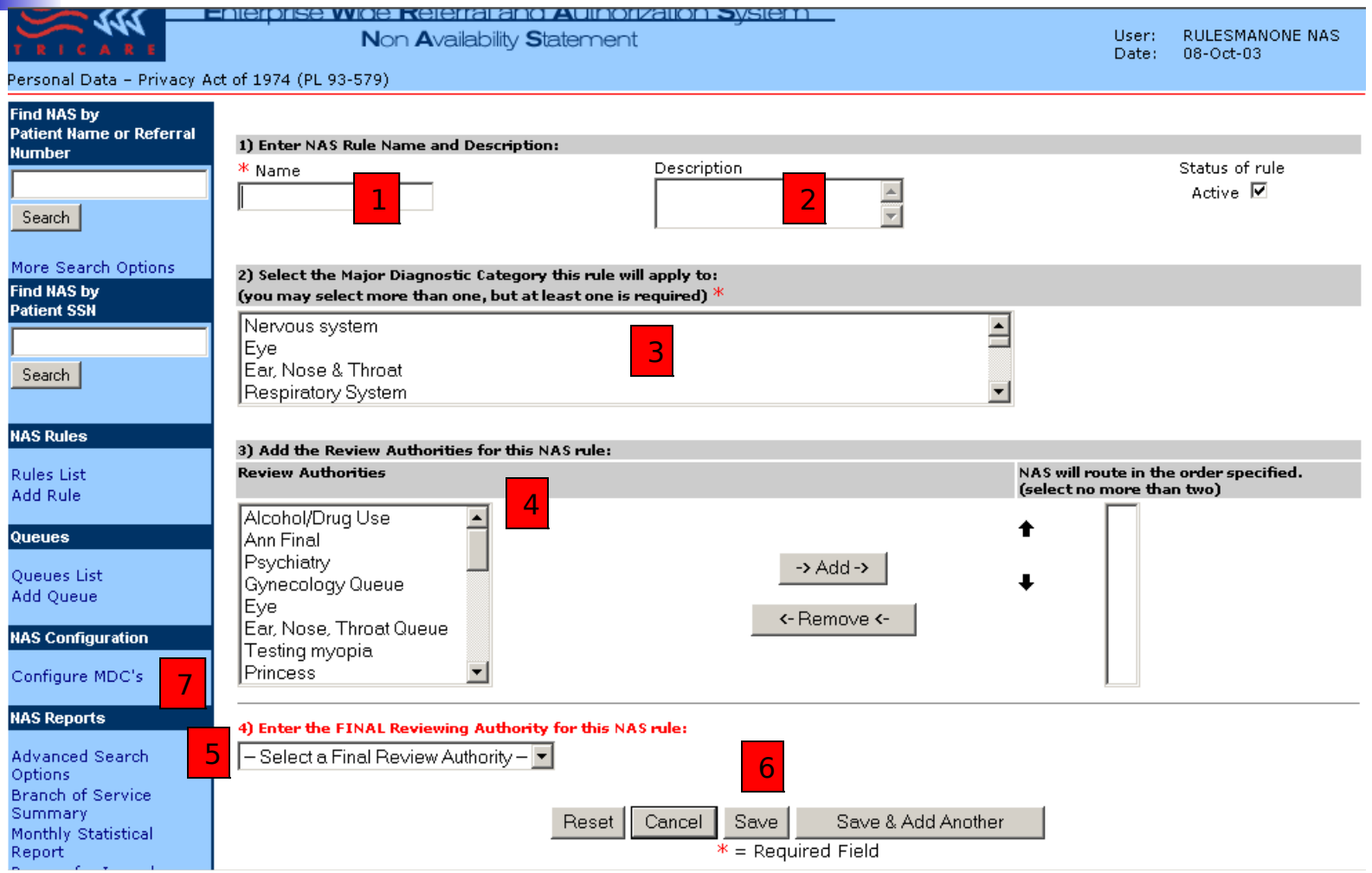
Add/Edit Queues



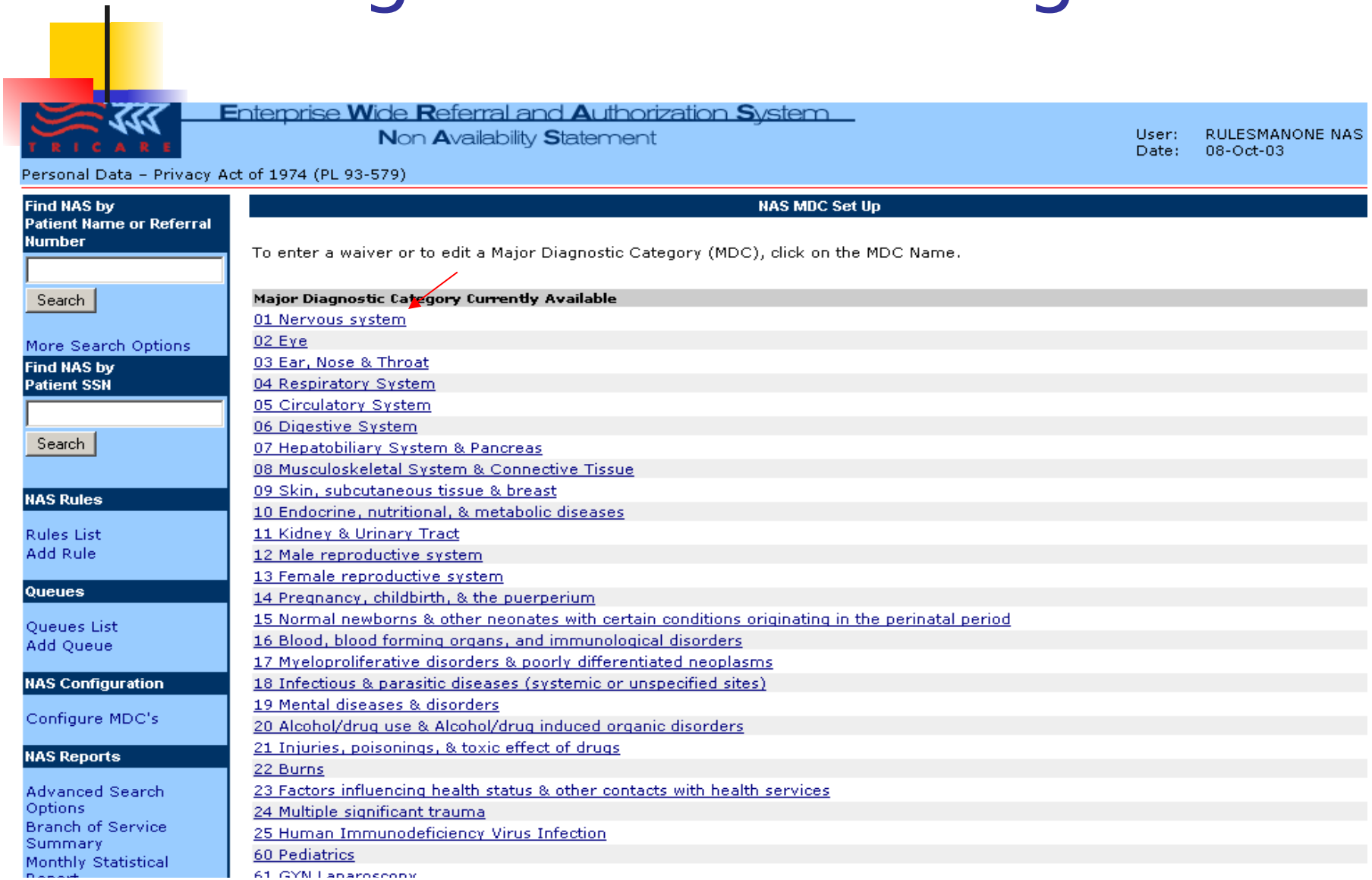
Enter Queue Name



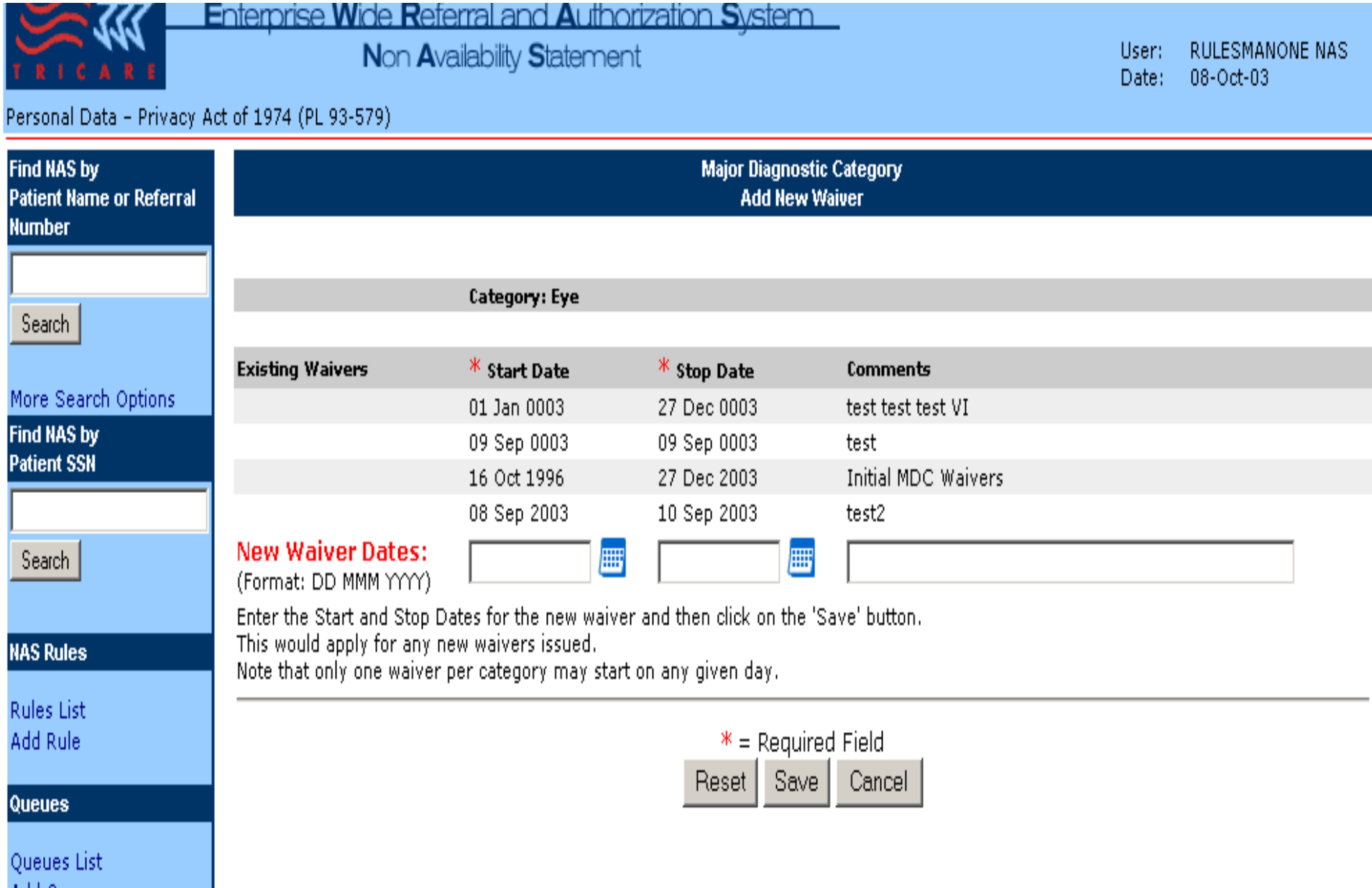
Adding Rule Sets



Editing MDC Date Range


Enterprise Wide Referral and Authorization System
Non Availability Statement
User: RULESMANONE NAS
Date: 08-Oct-03
Personal Data – Privacy Act of 1974 (PL 93-579)
Find NAS by Patient Name or Referral Number
Search
More Search Options
Find NAS by Patient SSN
Search
NAS Rules
Rules List
Add Rule
Queues
Queues List
Add Queue
NAS Configuration
Configure MDC's
NAS Reports
Advanced Search Options
Branch of Service Summary
Monthly Statistical
NAS MDC Set Up
To enter a waiver or to edit a Major Diagnostic Category (MDC), click on the MDC Name.
Major Diagnostic Category Currently Available
01 Nervous system
02 Eye
03 Ear, Nose & Throat
04 Respiratory System
05 Circulatory System
06 Digestive System
07 Hepatobiliary System & Pancreas
08 Musculoskeletal System & Connective Tissue
09 Skin, subcutaneous tissue & breast
10 Endocrine, nutritional, & metabolic diseases
11 Kidney & Urinary Tract
12 Male reproductive system
13 Female reproductive system
14 Pregnancy, childbirth, & the puerperium
15 Normal newborns & other neonates with certain conditions originating in the perinatal period
16 Blood, blood forming organs, and immunological disorders
17 Myeloproliferative disorders & poorly differentiated neoplasms
18 Infectious & parasitic diseases (systemic or unspecified sites)
19 Mental diseases & disorders
20 Alcohol/drug use & Alcohol/drug induced organic disorders
21 Injuries, poisonings, & toxic effect of drugs
22 Burns
23 Factors influencing health status & other contacts with health services
24 Multiple significant trauma
25 Human Immunodeficiency Virus Infection
60 Pediatrics

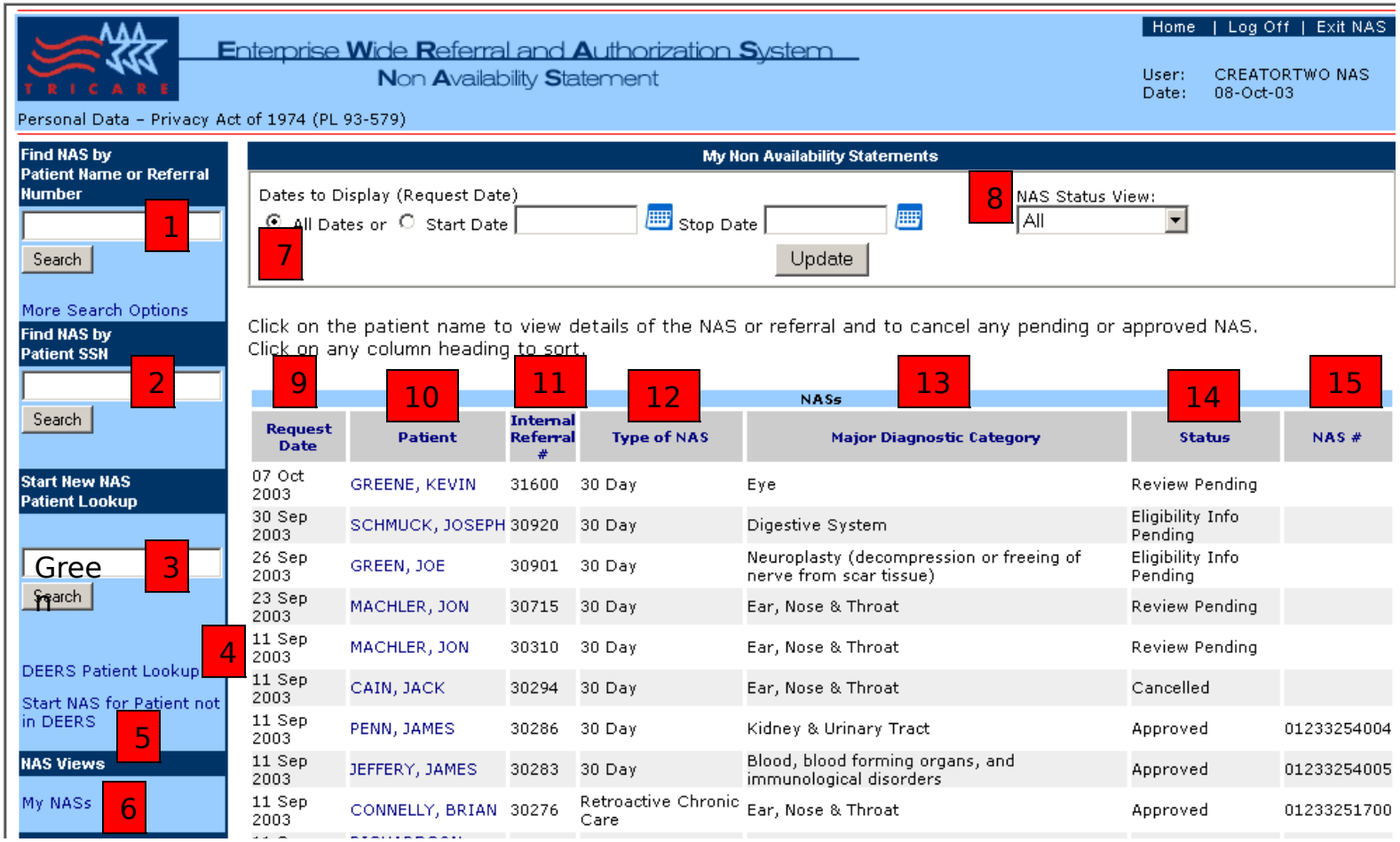
Editing MDC Date Range



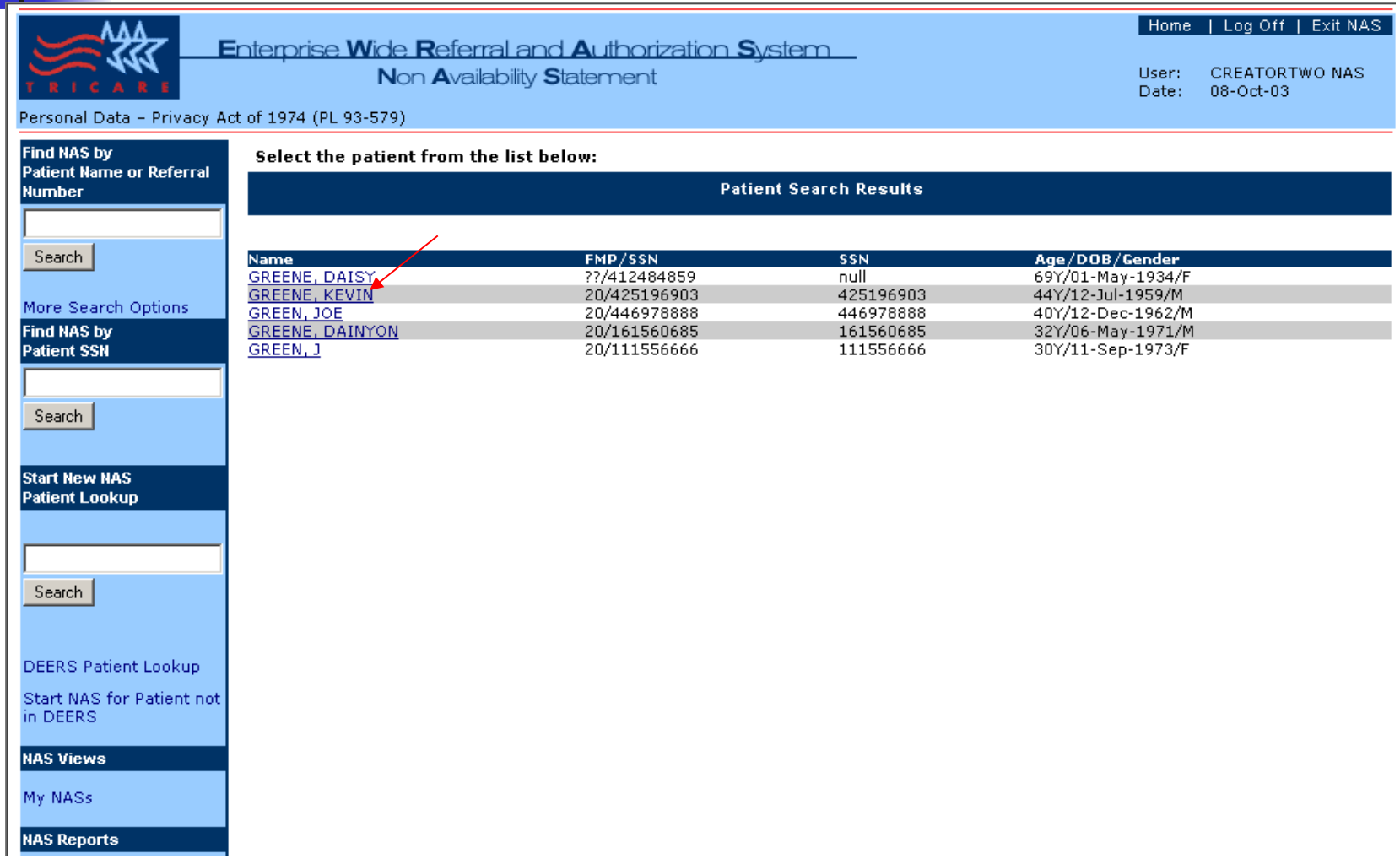
NAS Originator Functions

- Generate a NAS
- Search for an Existing NAS
- View Reports
- Cancel a NAS

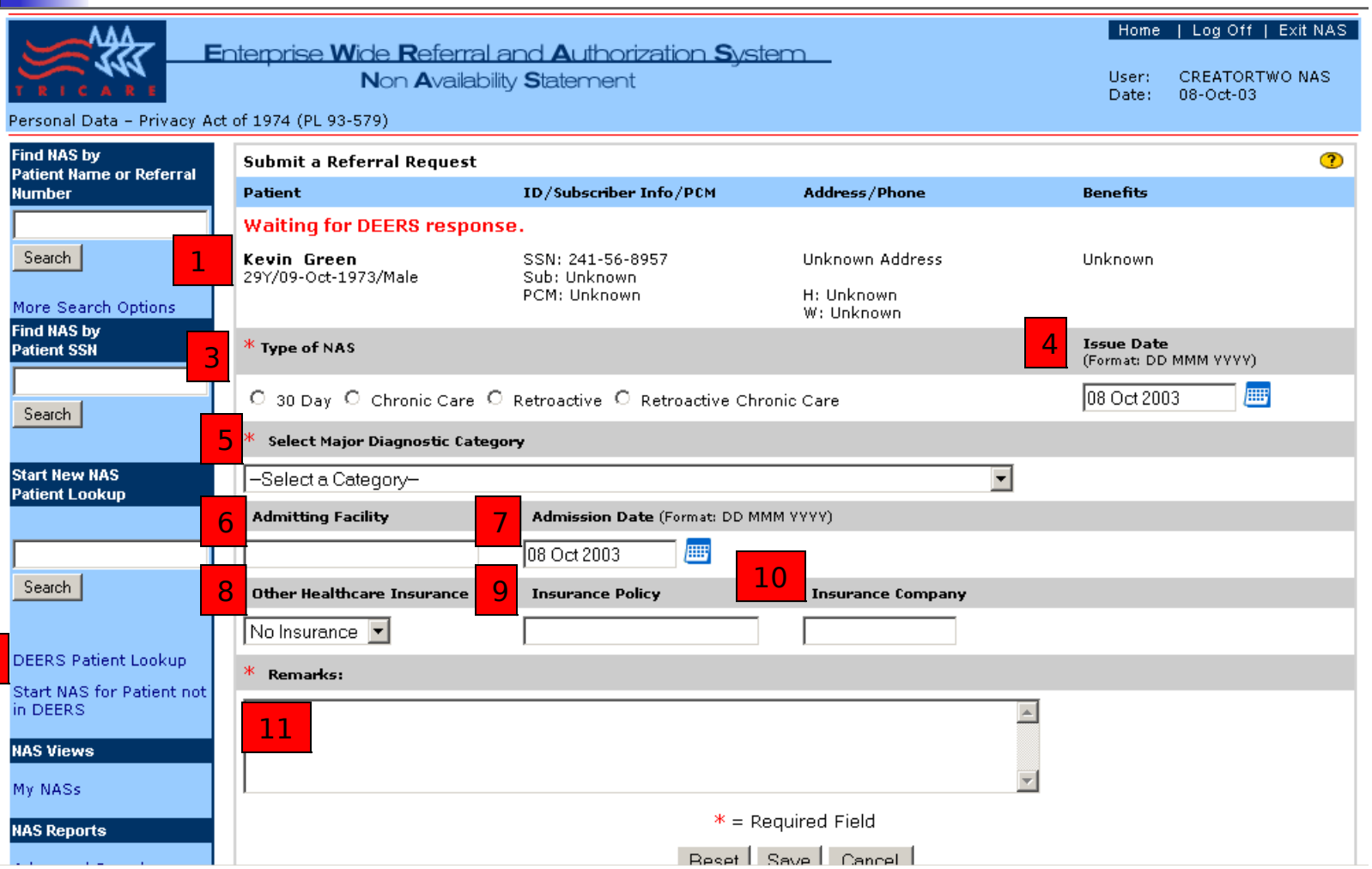
My NAS's – Home Page


Enterprise Wide Referral and Authorization System
Non Availability Statement
Home | Log Off | Exit NAS
User: CREATORTWO NAS
Date: 08-Oct-03
Personal Data – Privacy Act of 1974 (PL 93-579)
Find NAS by Patient Name or Referral Number
1
Search
More Search Options
Find NAS by Patient SSN
2
Search
Start New NAS Patient Lookup
Gree
3
Search
DEERS Patient Lookup
4
Start NAS for Patient not in DEERS
5
NAS Views
My NASs
6
My Non Availability Statements
Dates to Display (Request Date)
All Dates or Start Date
Stop Date
7
Update
8
NAS Status View:
All
Click on the patient name to view details of the NAS or referral and to cancel any pending or approved NAS.
Click on any column heading to sort.
NASs
9
10
11
12
13
14
15
Request Date
Patient
Internal Referral #
Type of NAS
Major Diagnostic Category
Status
NAS #
07 Oct 2003 GREENE, KEVIN 31600 30 Day Eye Review Pending
30 Sep 2003 SCHMUCK, JOSEPH 30920 30 Day Digestive System Eligibility Info Pending
26 Sep 2003 GREEN, JOE 30901 30 Day Neuroplasty (decompression or freeing of nerve from scar tissue) Eligibility Info Pending
23 Sep 2003 MACHLER, JON 30715 30 Day Ear, Nose & Throat Review Pending
11 Sep 2003 MACHLER, JON 30310 30 Day Ear, Nose & Throat Review Pending
11 Sep 2003 CAIN, JACK 30294 30 Day Ear, Nose & Throat Cancelled
11 Sep 2003 PENN, JAMES 30286 30 Day Kidney & Urinary Tract Approved 01233254004
11 Sep 2003 JEFFERY, JAMES 30283 30 Day Blood, blood forming organs, and immunological disorders Approved 01233254005
11 Sep 2003 CONNELLY, BRIAN 30276 Retroactive Chronic Care Ear, Nose & Throat Approved 01233251700

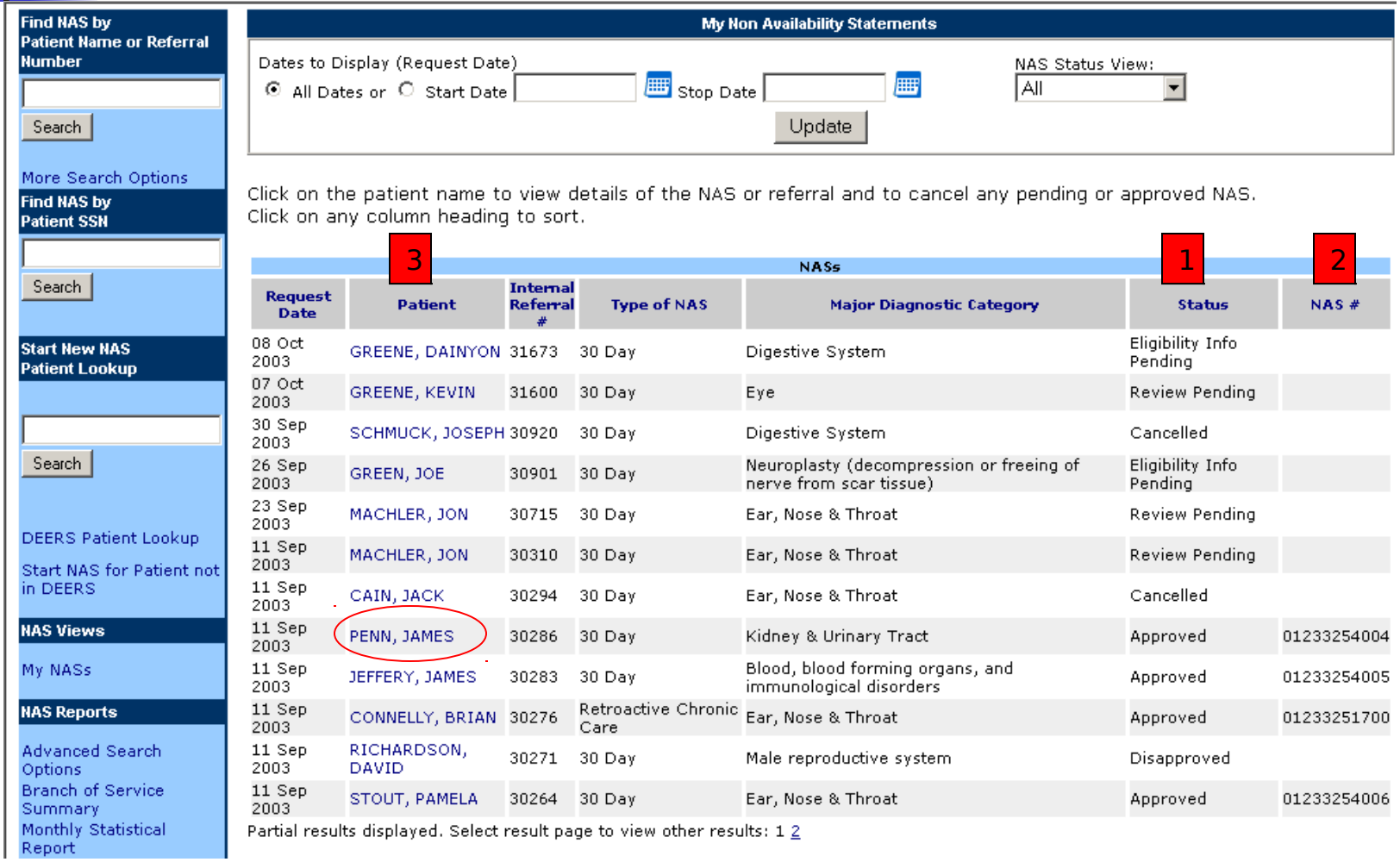
Patient Search


Enterprise Wide Referral and Authorization System
Non Availability Statement
Home | Log Off | Exit NAS
User: CREATORTWO NAS
Date: 08-Oct-03
Personal Data – Privacy Act of 1974 (PL 93-579)
Find NAS by Patient Name or Referral Number
Search
More Search Options
Find NAS by Patient SSN
Search
Start New NAS Patient Lookup
Search
DEERS Patient Lookup
Start NAS for Patient not in DEERS
NAS Views
My NASs
NAS Reports
Select the patient from the list below:
Patient Search Results
Name | FMP/SSN | SSN | Age/DOB/Gender
GREENE, DAISY | ??/412484859 | null | 69Y/01-May-1934/F
GREENE, KEVIN | 20/425196903 | 425196903 | 44Y/12-Jul-1959/M
GREEN, JOE | 20/446978888 | 446978888 | 40Y/12-Dec-1962/M
GREENE, DAINYON | 20/161560685 | 161560685 | 32Y/06-May-1971/M
GREEN, J | 20/111556666 | 111556666 | 30Y/11-Sep-1973/F

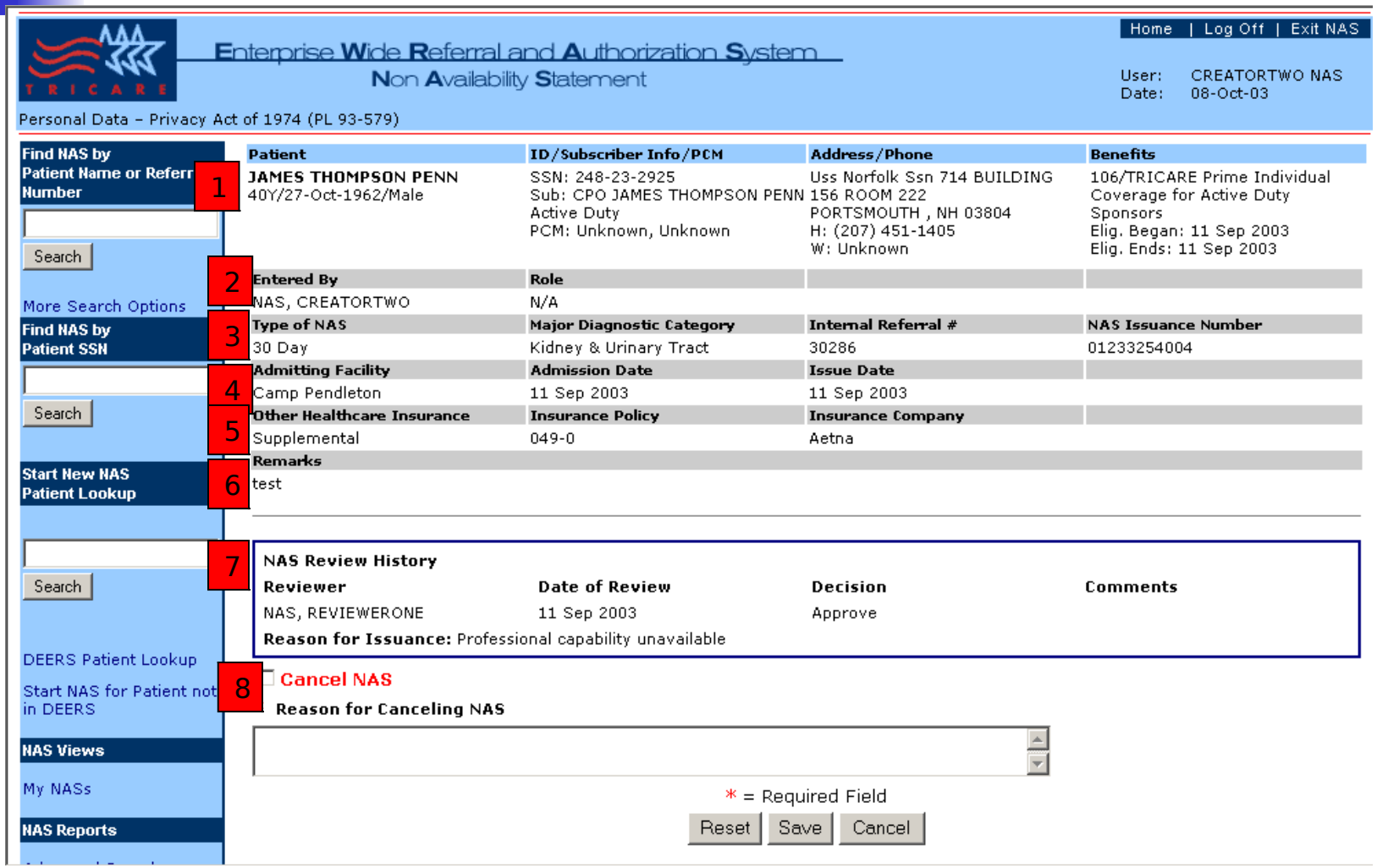
Enter NAS information



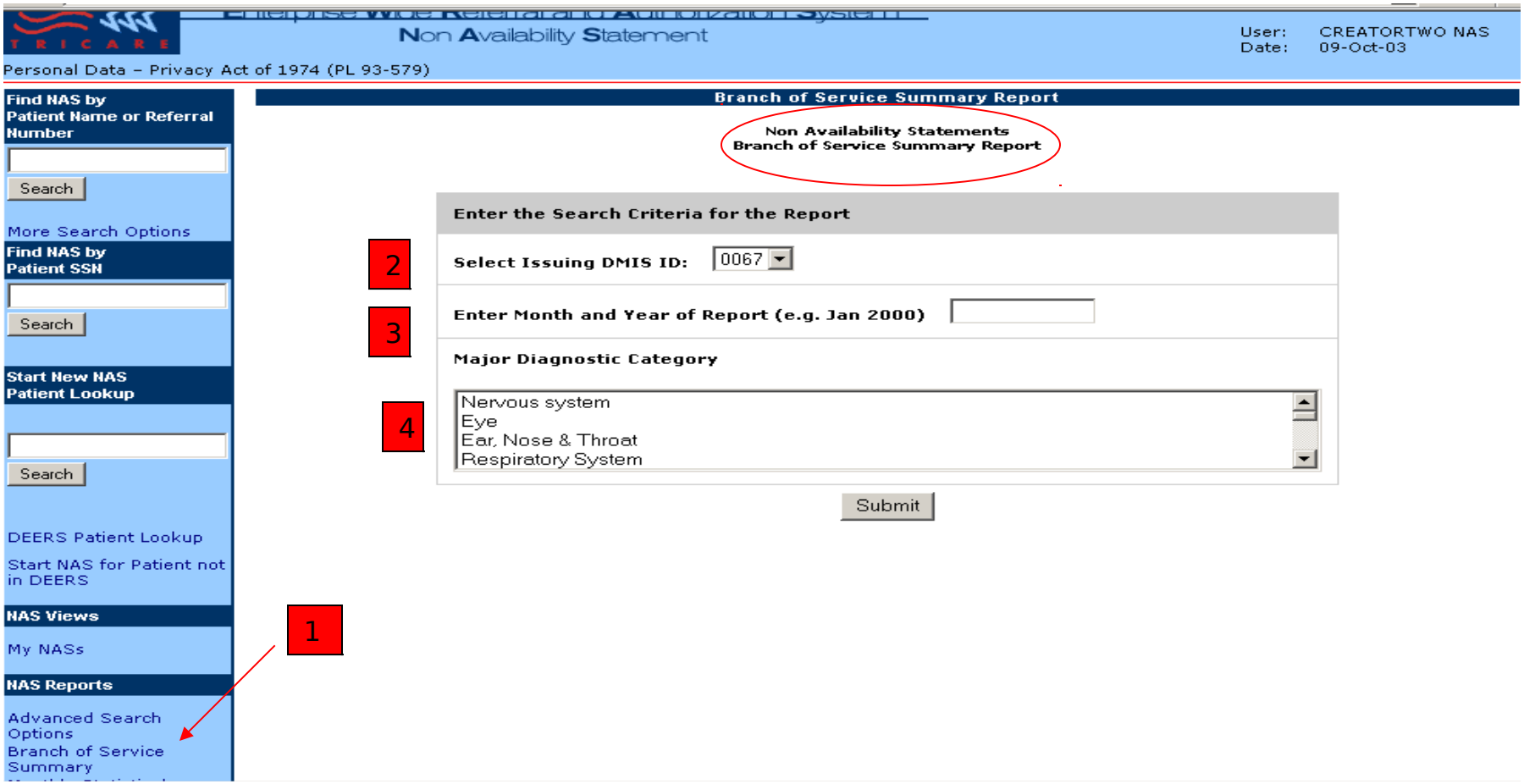
My NAS – Status


Find NAS by Patient Name or Referral Number
Search
More Search Options
Find NAS by Patient SSN
Search
Start New NAS Patient Lookup
Search
DEERS Patient Lookup
Start NAS for Patient not in DEERS
NAS Views
My NASs
NAS Reports
Advanced Search Options
Branch of Service Summary
Monthly Statistical Report
My Non Availability Statements
Dates to Display (Request Date)
All Dates or Start Date
Stop Date
NAS Status View:
All
Update
Click on the patient name to view details of the NAS or referral and to cancel any pending or approved NAS.
Click on any column heading to sort.
3
1
2
NASs
Request Date
Patient
Internal Referral #
Type of NAS
Major Diagnostic Category
Status
NAS #
08 Oct 2003 GREENE, DAINYON 31673 30 Day Digestive System Eligibility Info Pending
07 Oct 2003 GREENE, KEVIN 31600 30 Day Eye Review Pending
30 Sep 2003 SCHMUCK, JOSEPH 30920 30 Day Digestive System Cancelled
26 Sep 2003 GREEN, JOE 30901 30 Day Neuroplasty (decompression or freeing of nerve from scar tissue) Eligibility Info Pending
23 Sep 2003 MACHLER, JON 30715 30 Day Ear, Nose & Throat Review Pending
11 Sep 2003 MACHLER, JON 30310 30 Day Ear, Nose & Throat Review Pending
11 Sep 2003 CAIN, JACK 30294 30 Day Ear, Nose & Throat Cancelled
11 Sep 2003 PENN, JAMES 30286 30 Day Kidney & Urinary Tract Approved 01233254004
11 Sep 2003 JEFFERY, JAMES 30283 30 Day Blood, blood forming organs, and immunological disorders Approved 01233254005
11 Sep 2003 CONNELLY, BRIAN 30276 Retroactive Chronic Care Ear, Nose & Throat Approved 01233251700
11 Sep 2003 RICHARDSON, DAVID 30271 30 Day Male reproductive system Disapproved
11 Sep 2003 STOUT, PAMELA 30264 30 Day Ear, Nose & Throat Approved 01233254006
Partial results displayed. Select result page to view other results: 1 2

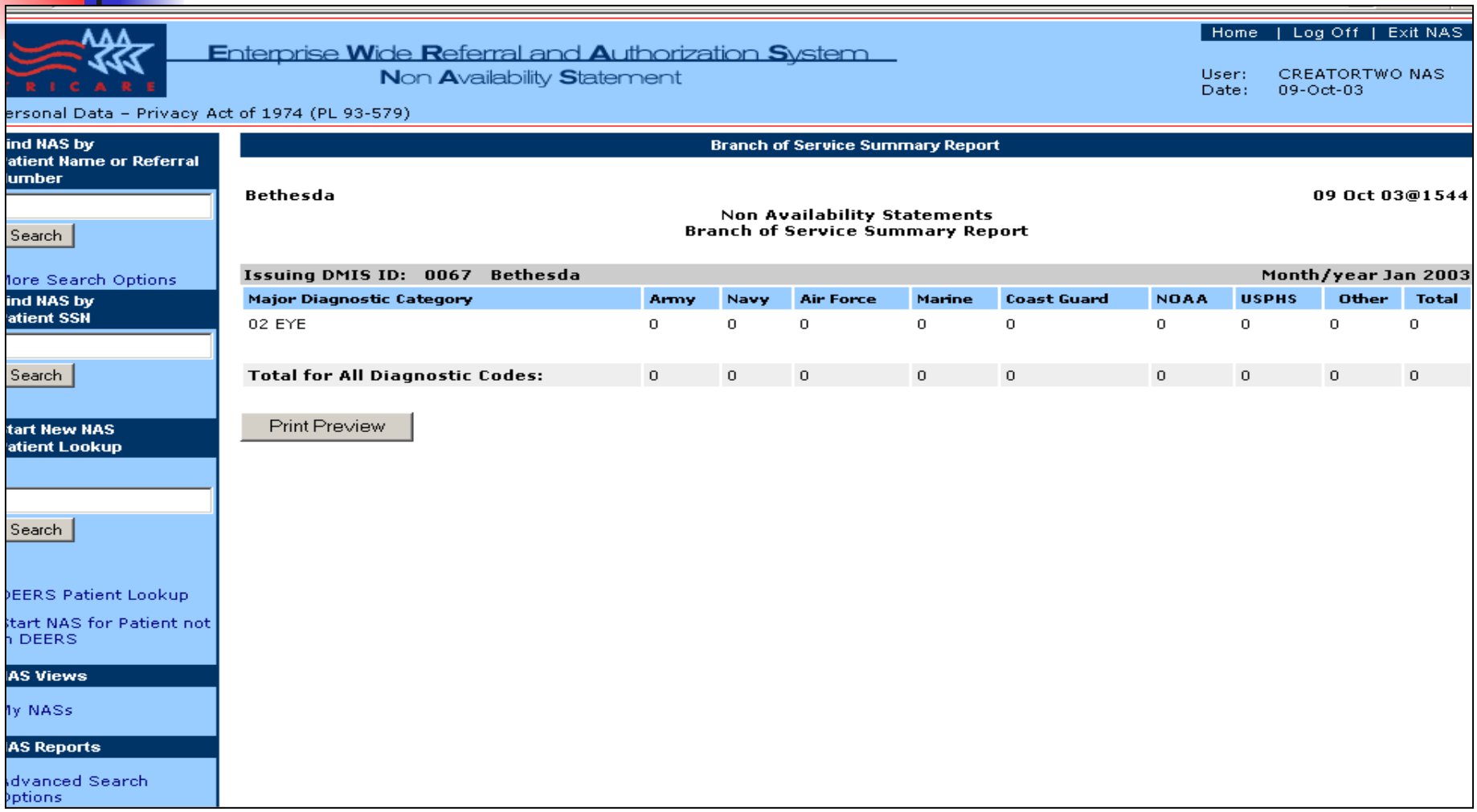
View Status and Comments



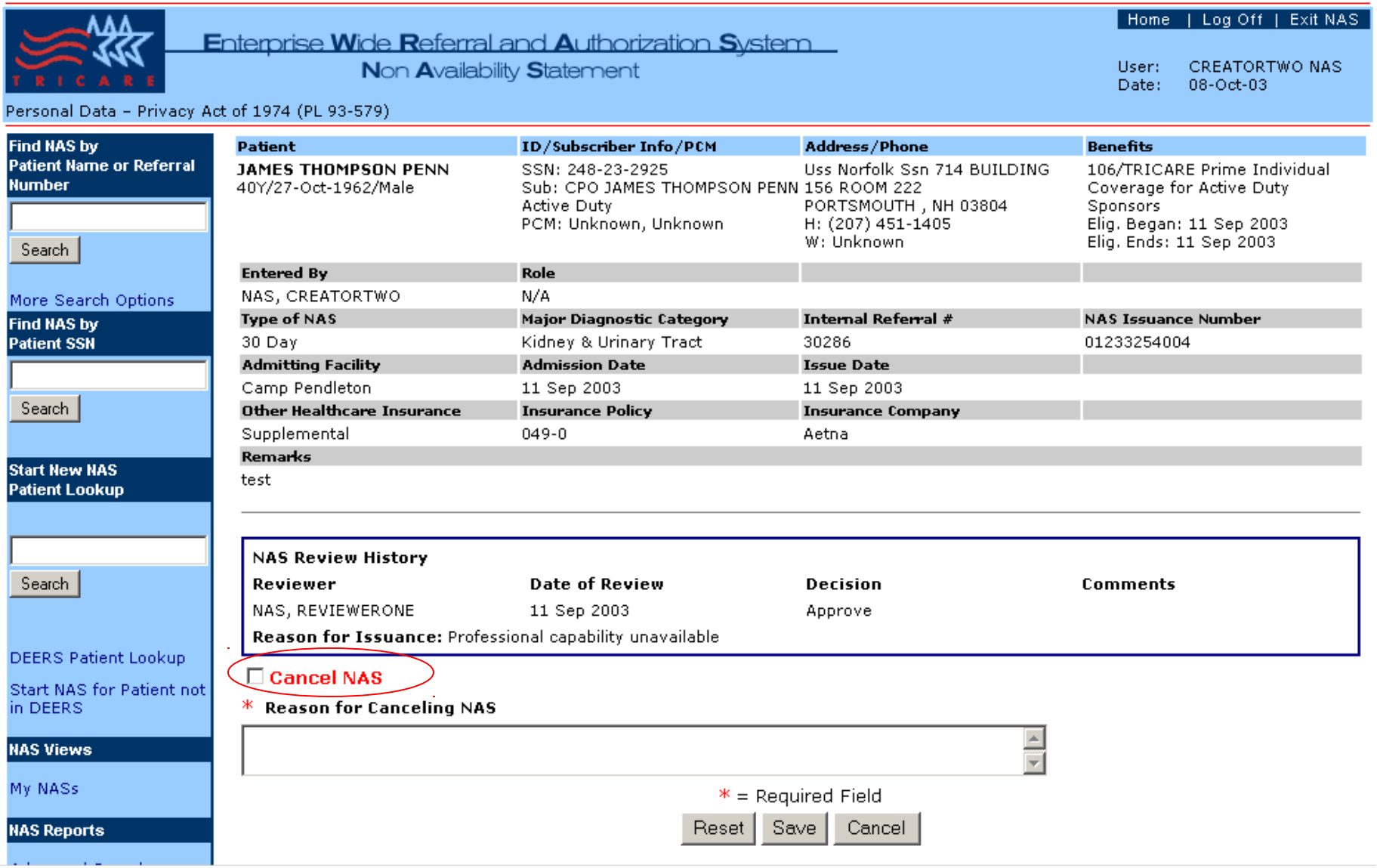
View Reports



View Reports


Enterprise Wide Referral and Authorization System
Non Availability Statement
Home | Log Off | Exit NAS
User: CREATORTWO NAS
Date: 09-Oct-03
ersonal Data – Privacy Act of 1974 (PL 93-579)
ind NAS by atient Name or Referral umber
Search
lore Search Options
ind NAS by atient SSN
Search
tart New NAS atient Lookup
Search
EERS Patient Lookup
tart NAS for Patient not DEERS
AS Views
ly NASs
AS Reports
dvanced Search ptions
Branch of Service Summary Report
Bethesda
09 Oct 03@1544
Non Availability Statements
Branch of Service Summary Report
Issuing DMIS ID: 0067 Bethesda
Month/year Jan 2003
Major Diagnostic Category | Army | Navy | Air Force | Marine | Coast Guard | NOAA | USPHS | Other | Total
02 EYE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0
Total for All Diagnostic Codes: | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0
Print Preview

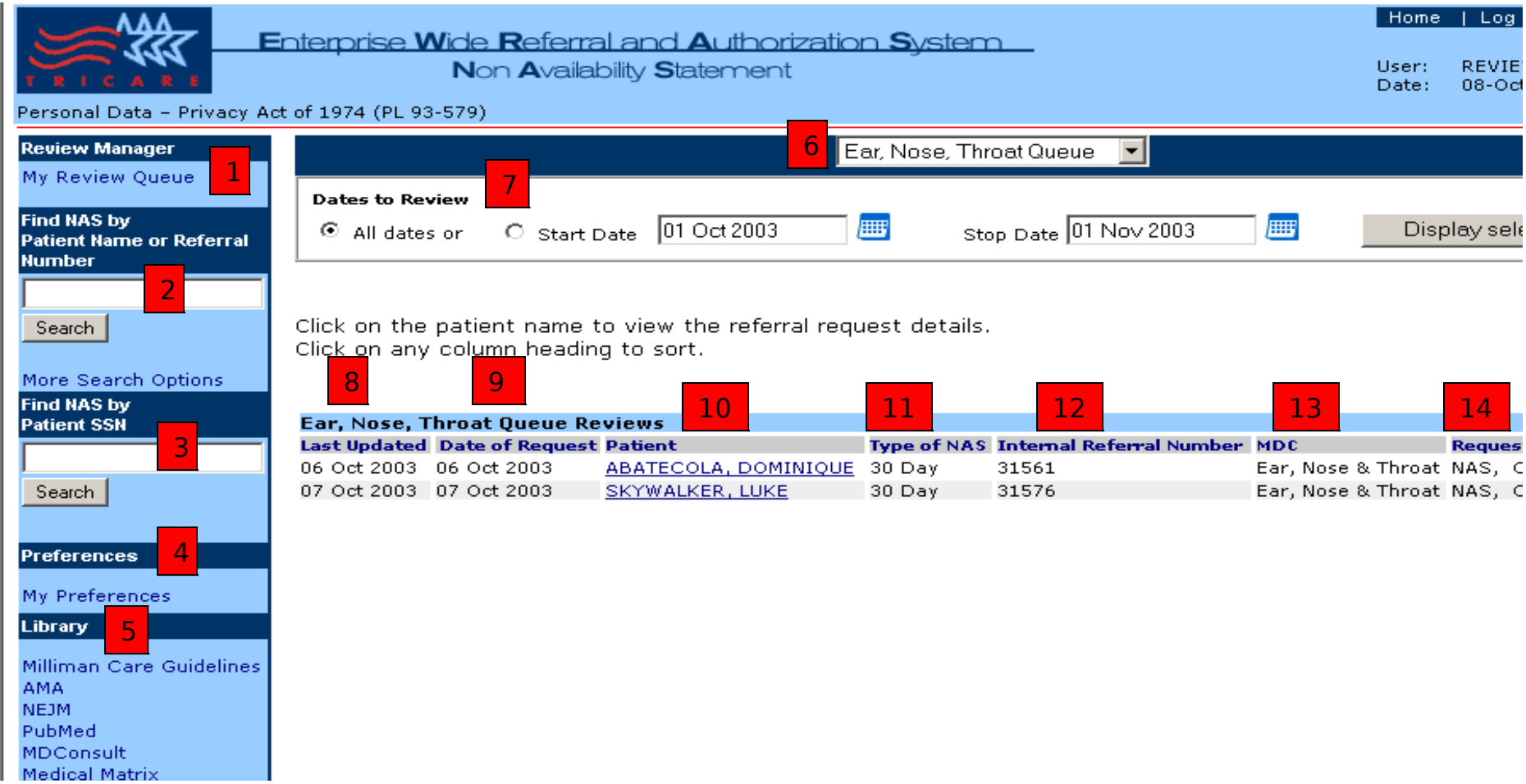
Cancel a NAS


Enterprise Wide Referral and Authorization System
Non Availability Statement
Home | Log Off | Exit NAS
User: CREATORTWO NAS
Date: 08-Oct-03
Personal Data – Privacy Act of 1974 (PL 93-579)
Find NAS by Patient Name or Referral Number
Search
More Search Options
Find NAS by Patient SSN
Search
Start New NAS Patient Lookup
Search
DEERS Patient Lookup
Start NAS for Patient not in DEERS
NAS Views
My NASs
NAS Reports
Patient
ID/Subscriber Info/PCM
Address/Phone
Benefits
JAMES THOMPSON PENN
40Y/27-Oct-1962/Male
SSN: 248-23-2925
Sub: CPO JAMES THOMPSON PENN
Active Duty
PCM: Unknown, Unknown
Uss Norfolk Ssn 714 BUILDING
156 ROOM 222
PORTSMOUTH , NH 03804
H: (207) 451-1405
W: Unknown
106/TRICARE Prime Individual
Coverage for Active Duty
Sponsors
Elig. Began: 11 Sep 2003
Elig. Ends: 11 Sep 2003
Entered By
Role
NAS, CREATORTWO
N/A
Type of NAS
Major Diagnostic Category
Internal Referral #
NAS Issuance Number
30 Day
Kidney & Urinary Tract
30286
01233254004
Admitting Facility
Admission Date
Issue Date
Camp Pendleton
11 Sep 2003
11 Sep 2003
Other Healthcare Insurance
Insurance Policy
Insurance Company
Supplemental
049-0
Aetna
Remarks
test
NAS Review History
Reviewer
Date of Review
Decision
Comments
NAS, REVIEWERONE
11 Sep 2003
Approve
Reason for Issuance: Professional capability unavailable
Cancel NAS
* Reason for Canceling NAS
* = Required Field
Reset
Save
Cancel

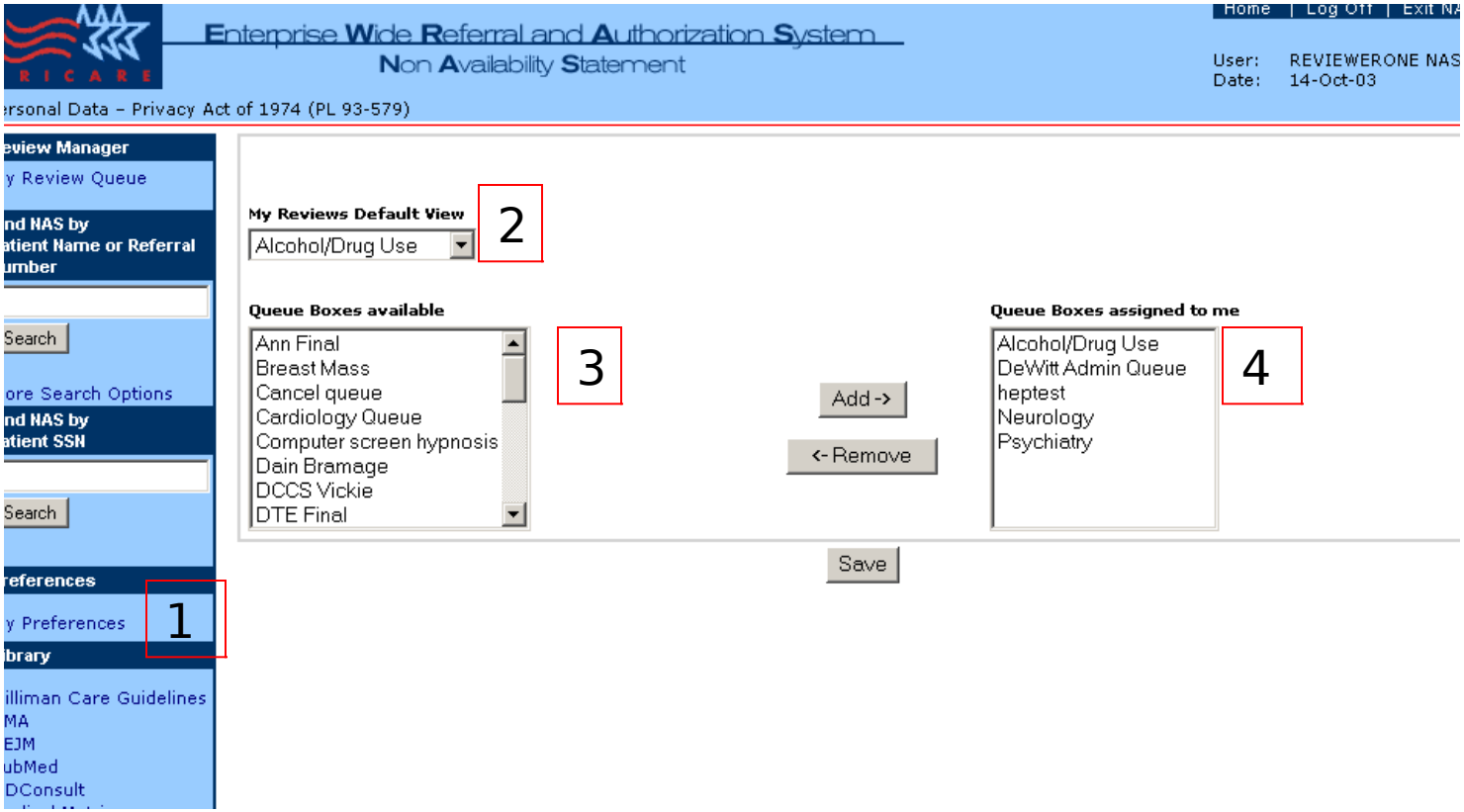
Reviewer Functions

- Assign Preferences
- Review
- Approve/Disapprove

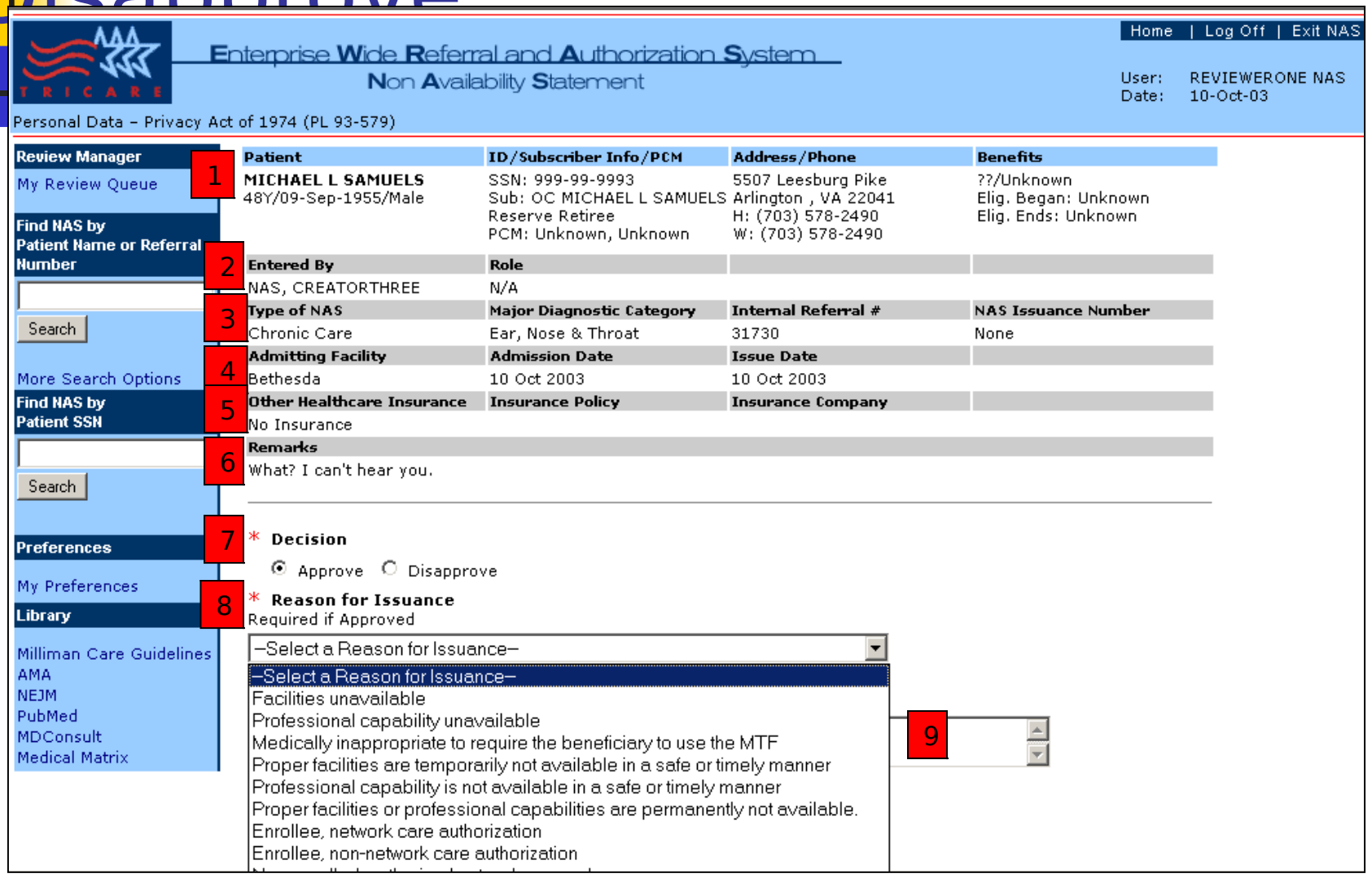
My Reviews


TRICARE
Enterprise Wide Referral and Authorization System
Non Availability Statement
Home | Log
User: REVIE
Date: 08-Oct
Personal Data – Privacy Act of 1974 (PL 93-579)
Review Manager
My Review Queue
1
Find NAS by Patient Name or Referral Number
2
Search
More Search Options
Find NAS by Patient SSN
3
Search
Preferences
4
My Preferences
Library
5
Milliman Care Guidelines
AMA
NEJM
PubMed
MDConsult
Medical Matrix
6
Ear, Nose, Throat Queue
7
Dates to Review
All dates or
Start Date
01 Oct 2003
Stop Date
01 Nov 2003
Display sele
Click on the patient name to view the referral request details.
Click on any column heading to sort.
8
9
10
11
12
13
14
Ear, Nose, Throat Queue Reviews
Last Updated
Date of Request
Patient
Type of NAS
Internal Referral Number
MDC
Reques
06 Oct 2003
06 Oct 2003
ABATECOLA, DOMINIQUE
30 Day
31561
Ear, Nose & Throat
NAS, C
07 Oct 2003
07 Oct 2003
SKYWALKER, LUKE
30 Day
31576
Ear, Nose & Throat
NAS, C

My Preferences



Review NAS/ Approve or Disapprove



Non Availability Statements

MTF Orientation and Training
Cori Hughes
EWRAS/NAS
Training and Implementation